

Safety is the first priority in all our activities. We are committed to implementing, developing and improving strategies, management systems and processes to ensure that all our aviation activities uphold the highest level of safety performance and meet national and international standards.

Our Safety Management System ensures the safety and quality compliance to relevant regulations and standards of our products and services. We commit to the following:

- We **regularly review our Safety Policy and objectives** , and communicate to the staff with the clear endorsement of management.
- We foster and maintain a **positive safety culture** that emphasizes the importance of product safety throughout our organization.
- We develop and embedded a just **culture** by encouraging everyone to openly and freely **report any safety hazard, incident, or concern and promoting continuous learning** from previous mistakes.
- We ensure **safety is a priority consideration and responsibility** for all employees.
- We **provide appropriate resources** (people, processes, means&tools, environment, system) to build an organisational culture that fosters safe practices, encourages effective safety reporting and communication, and actively manages safety risks.
- We **respond to emergencies** with appropriate urgency and resources in accordance with our emergency response plans, to safely transition from normal to emergency operations and back.
- We establish a system and encourage a proactive approach that **operate hazard identification and risk management processes** in order to eliminate or mitigate the safety risks resulting from our operations or activities to a point which is as low as reasonably practicable.
- We ensure that **no action will be taken against any employee** who discloses a safety concern through the hazard reporting system, **unless such disclosure indicates, beyond any reasonable doubt**, an illegal act, gross negligence, or a deliberate or willful disregard of regulations or procedures.
- We **comply with** relevant legislative and regulatory requirements and standards.
- We establish and **measure the safety management system performance** against realistic objectives and targets that **drive continuous improvement**.
- We ensure that **the staff is skilled and trained** with adequate and appropriate aviation safety information and trainings, are competent in safety matters, and are only allocated tasks in line with their skills.
- We ensure **externally supplied systems and services** to support our operations are delivered and meet our safety performance standards.

Geert van Riemsdijk

